

## Pewaukee Veterinary Service

### Safety Communication and Updates regarding COVID-19

**Hours will be Mon-Thurs 7:30a-8p, Fri 7:30a-6p, Sat 8a-5p, Sun 12p-4p**

**We will still offer early drop off for Surgeries, Dentals, Grooming and DogDayCare at 7a**

Dear Valued Client,

Safety is always our highest priority at Pewaukee Veterinary Service for our employees, clients, and patients. We are continuing to update our internal policies to ensure everyone's health and safety.

### - **Appointments**

When you arrive for your appointment you are welcome to come in through the front doors and check in at the front desk, we will get a weight on your pet and go directly into an exam room.

- Please limit 1 client per exam room
- Please practice social distancing

### **Prescription (Medications and Preventatives)**

- **Prescriptions (Medications and Preventatives)**- We have an amazing online pharmacy where you can order and have items shipped directly to your house by clicking this link: [Pewaukee Vet Online Pharmacy](#).
- **In Clinic orders**- If you place an order for pickup at Pewaukee Vet, it can be picked up through our **drive-thru window**.
- **Food- Both prescription and regular diets**
- **Purina Vet Direct**- You can [Click Here](#) to order Purina prescription diets, regular diets and even treats and have shipped directly to your home.
- **Regular Diets at PVS**- We are now stocking a couple options for Canine and Feline regular diets, if you are short on food and don't want to run to the store you can order here and pick up through our drive-thru.
- **Online Pharmacy**- [Our online pharmacy](#) stocks hundreds of prescription and regular diets, all of these will ship directly to your home.

For our clients that are at a ***higher-risk, immunocompromised, and have respiratory symptoms***, we will be offering the following services:

- Curb-side Services must be pre-scheduled as an exam. At your time of arrival please call us.

- After you are checked-in over the phone and have provided your cell phone number, we will have you bring your pet to the vestibule where a technician can come and swap leashes to take your pet into an exam room.
- You can then wait in your car, the doctor will perform the exam and then relay information to you via the number provided. After the exam is completed a team member will contact you to go over the services and collect credit card payment over the phone.
- We will then have you meet the technician in the vestibule to get your pet.

### **Boarding & Dog Day Care Appointments**

- Please practice social distancing in our Boarding and Grooming lobby.

### **Grooming**

- Clients will drop off their pet at their scheduled drop-off time as indicated in their appointment reminder email
- All pick-ups must be scheduled

We hope that these added measures will ease any concerns regarding our veterinary services.

Pewaukee Veterinary Service  
262-347-0787